

THORNVALLEY HOMEOWNERS ASSOCIATION – USEFUL INFO

1. Contact number for Security 076 805 8426 /011 022 0305
2. Tobie Steyn the Estate Manager – 078 883 6578
3. Swipe access cards – R114 each COD payable to: A Byrne Associates, Standard Bank, Sandton Branch, 019205, Account Number 022709029. Please advise our offices (info@@abyrne.co.za) if you are taking over cards from previous owner, so that we may update system, or advise how many new cards you require. For security reasons, please advise our offices asap should a card be lost, so that it may be de-activated.
4. Access cards for maid / gardener. R114 per staff member and payable to the A Byrne Associates account number. (Please do not confuse this account number with the TVHOA account number, when paying your levy).
5. Visitors Access – Security announce visitors to your advised primary and secondary numbers – if no response, no access given. (Numbers to programme to your phone so that you know it is security, are 082 804 8703 and 071 681 3565 (Please note these numbers do not accept incoming calls and calls made from them are timed to 30 secs)
6. Bin day is Wednesday – Bins may only be left out on this day and must otherwise be kept out of sight. Please note Pik it up will not collect plastic bags nor garden refuse. Should you not have a bin, please contact Pik it up on 011 712 5200 / georgemo@joburg.org.co.za. You will require to have your rates number available.
7. Recycling paper collection day is also every Thursday . Also only to be left out on collection day. (
8. Recycling for all other materials is every Tuesday. Bags will be delivered to each home and renewed every collection day. There is no need to sort your recycling material – please just make sure, all tins, bottles etc have been rinsed.
- 9.. Levies are payable in advance by the 1st of every month. Account details : Thornvalley Estate HOA, Standard Bank, Standard Bank, Fourways Branch, 009953, Account number 421479132 (Details will be on your invoice/statement.
10. We advise that the HOA has its own Armed Response and Control Room at the Estate, which is managed by 24/7 Security, the on site Security Company. For a monthly fee of R114 (as opposed to approximately R400 by an outside company), your alarm system can be linked to the Control room, and on an activation, a patrol car will be sent and a call logged to you. To make use of this this service, 24/7 Security would need to install a radio transmitter linked to your alarm system at a once off cost, of approximately R1 200, plus an annual licence fee of R120. The monthly response fee of R114 would be added to your levy account. Should you be interested, kindly contact Cheryl Melman at 24/7 Security regarding installation. Cheryl's contact details : 083 225 1223 / 011 4442237 / cherylm@24-7security.co.za. Kindly advise our offices also that you have contacted 24/7 in this regard.

Should you have any further queries, please do not hesitate to contact me.

Kind regards
Janet Byrne
A Byrne Associates
Obo Thornvalley Estate HOA
011 706 9700 Tel
011 706 9709 Fax